



Industrial Relations Fundamentals

Learn to communicate and implement industrial relations policies and procedures that meet statutory and legislative requirements and assist in dealing with industrial relations conflicts and issues. Develop the skills to effectively participate in negotiations, work with diversity and to promote equality in the workplace.

Designed for

All managers, supervisors and team leaders.

Course outcomes & benefits

This course highlights the importance of effective communication of industrial relations policies and procedures at an organisational level to minimise industrial relations conflict and enhance organisational industrial relations. It develops the skills required to negotiate effectively and deal with conflict and deadlock and to enhance business performance through the promotion of a fair and equal workplace.

Course content

- Communicate and implement industrial relations policies and procedures
- Minimise industrial relations conflict and enhance industrial relations
- Prepare for, participate in and finalise and monitor the outcomes of negotiations
- Promote involvement of diverse groups
- Promote elimination of discrimination
- Review policies to promote equality and fair treatment

Duration & course dates

3 days 05, 12 & 19 May
 09, 16 & 23 Sept

Investment

\$1,295

Location

UNSW Global, 12-22 Rothschild Avenue, Rosebery, NSW 2018

Program code BSIR

LEARN4LIFE

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