



The Secrets of Successful Performance Management

To get the best from your team, you need to manage individual performance. Learn how to get more from your top achievers and to monitor under-performance and raise performance issues constructively. Develop the skills to set goals for performance improvement and handle ongoing issues constructively.

Designed for

Anyone with performance management responsibilities from Supervisors to Business Unit Directors.

Course outcomes & benefits

In this course you will learn to boost motivation and morale at work through creating an environment that supports success. Learn to recognise the signs that performance issues are occurring in a team, get staff to really listen to feedback, motivate people to get better at their jobs and handle tough situations relating to staff performance effectively.

Course content

- What creates workplace motivation?
- How to create a motivated team
- Changing your team for the better
- Bringing up performance problems
- Dealing with difficult reactions to feedback
- Practical session

Duration & course dates

1 day 04 May
 21 October

Investment

\$450

Assessment

There is no assessment on this course.

Location

UNSW Global, 12-22 Rothschild Avenue, Rosebery, NSW 2018

Program code BS4PM

LEARN4LIFE

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